



First Response System

PO Box 709
Somers, NY 10589
1-866-930-1130
FirstResponseSystem.com

We Value Your Opinion!

Please take a moment to share your feelings on the First Response Medical Alert product and service.

Decision Making Process

Why did you choose First Response Medical Alerts?

- Pricing
- Recommendation
- Family or Friend set it up for you
- Other: _____

How did you find out about the First Response System?

- Family/Friend
- TV Advertisement
- Online Search
- Other: _____

Service and Set Up

How did we explain our product features & pricing?

- Great
- Very Good
- Good
- Poor

Set up and activation of the First Response System?

- Great
- Very Good
- Good
- Poor

Customer service ability to address your needs?

- Great
- Very Good
- Good
- Poor

Would you recommend our services in the future?

- Yes
- No

Please share your experience or a loved one's when using the First Response Medical Alert.

My medical alert from First Response has been a life saver for me during an accident I had in my kitchen. My kitchen chair had broken while sitting down and the impact of hitting the kitchen floor fractured my hip. I was unable to move and was stuck on the floor. I immediately pressed my alert button and an ambulance was on the way within a few minutes. I live on my own and may have been stranded on the floor for days if it wasn't for this system.

We appreciate you taking the time to complete this survey. Please return it in the prepaid envelope included with this form.

Please sign below to grant First Response the permission to use the information on this document in their print or online marketing material. First Response guarantees that the customer name on this form will be privacy protected.

Name: Mark PRIVACY PROTECTED

Date: 12 / 18 / 08

Signature: Mark PRIVACY PROTECTED

Thank you for your participation!