



First Response System

PO Box 709
Somers, NY 10589
1-866-930-1130
FirstResponseSystem.com

We Value Your Opinion!

Please take a moment to share your feelings on the First Response Medical Alert product and service.

Decision Making Process

Why did you choose First Response Medical Alerts?

- Pricing
- Recommendation
- Family or Friend set it up for you
- Other: _____

How did you find out about the First Response System?

- Family/Friend
- TV Advertisement
- Online Search
- Other: _____

Service and Set Up

How did we explain our product features & pricing?

- Great
- Very Good
- Good
- Poor

Set up and activation of the First Response System?

- Great
- Very Good
- Good
- Poor

Customer service ability to address your needs?

- Great
- Very Good
- Good
- Poor

Would you recommend our services in the future?

- Yes
- No

Please share your experience or a loved one's when using the First Response Medical Alert.

My doctor recommended First Response after having my second knee surgery. I am very uneasy and have had many falls after my surgery. Ordering the First Response was so easy and I even set it up myself. I have had to use my alert button a few times so far. My daughter has been contacted by First Response after I had taken a few falls. I just told the operator what happened and who to call and my daughter would come by to help me out. My First Response has worked great each time I needed it. We appreciate you taking the time to complete this survey. Please return it in the prepaid envelope included with this form.

Please sign below to grant First Response the permission to use the information on this document in their print or online marketing material. First Response guarantees that the customer name on this form will be privacy protected.

Name: _____

Maria

PRIVACY PROTECTED

Date: 4 / 1 / 17 / 109

Signature: _____

Maria

PRIVACY PROTECTED

Thank you for your participation!