



First Response System

PO Box 709
Somers, NY 10589
1-866-930-1130
FirstResponseSystem.com

We Value Your Opinion!

Please take a moment to share your feelings on the First Response Medical Alert product and service.

Decision Making Process

Why did you choose First Response Medical Alerts?

- Pricing
- Recommendation
- Family or Friend set it up for you
- Other: _____

How did you find out about the First Response System?

- Family/Friend
- TV Advertisement
- Online Search
- Other: _____

Service and Set Up

How did we explain our product features & pricing?

- Great
- Very Good
- Good
- Poor

Set up and activation of the First Response System?

- Great
- Very Good
- Good
- Poor

Customer service ability to address your needs?

- Great
- Very Good
- Good
- Poor

Would you recommend our services in the future?

- Yes
- No

Please share your experience or a loved one's when using the First Response Medical Alert.

My husband and I have been very satisfied not only with First Response Medical Alert System, but also the customer service. My husband Larry had to contact First Response for help and he was very pleased with how quick and friendly the call was. His questions were answered in a quick and timely fashion, and the customer service representative patiently addressed all of Larry's questions. We take pleasure in knowing that we are safe day to day and also any questions or concerns we had or will have will not go unanswered.

We appreciate you taking the time to complete this survey. Please return it in the prepaid envelope included with this form.

Please sign below to grant First Response the permission to use the information on this document in their print or online marketing material. First Response guarantees that the customer name on this form will be privacy protected.

Name: Larry and Kathy PRIVACY PROTECTED 8 1 4 1 08

Signature: Larry and Kathy PRIVACY PROTECTED

Thank you for your participation!