



First Response System

PO Box 709
Somers, NY 10589
1-866-930-1130
FirstResponseSystem.com

We Value Your Opinion!

Please take a moment to share your feelings on the First Response Medical Alert product and service.

Decision Making Process

Why did you choose First Response Medical Alerts?

- Pricing
- Recommendation
- Family or Friend set it up for you
- Other: _____

How did you find out about the First Response System?

- Family/Friend
- TV Advertisement
- Online Search
- Other: _____

Service and Set Up

How did we explain our product features & pricing?

- Great
- Very Good
- Good
- Poor

Set up and activation of the First Response System?

- Great
- Very Good
- Good
- Poor

Customer service ability to address your needs?

- Great
- Very Good
- Good
- Poor

Would you recommend our services in the future?

- Yes
- No

Please share your experience or a loved one's when using the First Response Medical Alert.

My mother was in need of a personal response system after fracturing her hip falling out of bed. After researching many companies we chose First Response, after speaking with one of their specialists for nearly an hour. The representative was very patient and informative. The ordering process was simple and best of all there were no hidden fees. We set up the system with the help of First Response. It only took about 5 minutes and was much easier than I expected.

We appreciate you taking the time to complete this survey. Please return it in the prepaid envelope included with this form.

Please sign below to grant First Response the permission to use the information on this document in their print or online marketing material. First Response guarantees that the customer name on this form will be privacy protected.

Name: Jack PRIVACY PROTECTED

Date: 3 / 12 / 08

Signature: *Jack* PRIVACY PROTECTED

Thank you for your participation!