



First Response System

PO Box 709
Somers, NY 10589
1-866-930-1130
FirstResponseSystem.com

We Value Your Opinion!

Please take a moment to share your feelings on the First Response Medical Alert product and service.

Decision Making Process

Why did you choose First Response Medical Alerts?

- Pricing
- Recommendation
- Family or Friend set it up for you
- Other: _____

How did you find out about the First Response System?

- Family/Friend
- TV Advertisement
- Online Search
- Other: _____

Service and Set Up

How did we explain our product features & pricing?

- Great
- Very Good
- Good
- Poor

Set up and activation of the First Response System?

- Great
- Very Good
- Good
- Poor

Customer service ability to address your needs?

- Great
- Very Good
- Good
- Poor

Would you recommend our services in the future?

- Yes
- No

Please share your experience or a loved one's when using the First Response Medical Alert.

My family and I had chosen to use First Response in case a medical emergency occurs now that my dad has turned 80. First Response has the friendliest sales representatives and the lowest pricing we could find. Our system arrived the next day free of charge and took about 5 minutes to set up. My dad had to use it once already and it worked exactly how we expected. We have been very happy with the First Response system so far.

We appreciate you taking the time to complete this survey. Please return it in the prepaid envelope included with this form.

Please sign below to grant First Response the permission to use the information on this document in their print or online marketing material. First Response guarantees that the customer name on this form will be privacy protected.

Name: Cynthia PRIVACY PROTECTED

Date: 1/12/09

Signature: Cynthia PRIVACY PROTECTED

Thank you for your participation!